

Terms and Conditions for Text Messaging

Effective Date: August 7, 2025

These Terms and Conditions ("Terms") govern your use of the text messaging services ("Text Services") provided by Sam's Travel Center, located at 812 Matzinger Rd., Toledo, OH 43612 ("Company," "we," "us," or "our"). By opting into our Text Services, you agree to these Terms and our Privacy Policy.

1. Consent to Receive Messages

By subscribing to our Text Services, you consent to receive recurring SMS or MMS messages from us. These messages may include:

- Promotional offers
- Service reminders
- Business updates
- Transactional messages

Message and data rates may apply depending on your mobile carrier.

2. User Opt-In and Opt-Out

You may opt-in by:

- Providing your mobile number through our website or at our location
- Texting JOIN to a short code or phone number

You can opt out at any time by replying:

- STOP to cancel all messages
- HELP for help or more information

Opt-out requests may take up to 72 hours to be processed.

3. Message Frequency

Message frequency varies based on your interactions and preferences. We strive to send only relevant communications.

4. Mobile Carrier Disclaimer

We are not responsible for any delayed or undelivered messages. Text message delivery is subject to your mobile carrier's network availability and functionality.

5. Eligibility

You must be at least 18 years old or have parental/guardian permission to enroll. By subscribing, you confirm that you are the authorized user of the mobile number provided.

6. Your Responsibilities

You agree to:

- Provide accurate and current information
- Notify us if your mobile number changes
- Not use our Text Services for unlawful or abusive purposes
- Not submit complaints or other grievances. This communication should be completed by contacting us directly with the information provided in section 12.

7. Prohibited Conduct

You may not:

- Reverse-engineer or interfere with our Text Services
- Attempt unauthorized access to our systems
- Use our messages to harass, defraud, or defame others

8. Termination

We may suspend or terminate your subscription to our Text Services at any time without notice, including for violation of these Terms.

9. Disclaimer of Warranties

Our Text Services are provided "as is" and "as available." We make no warranties, express or implied, regarding message content, delivery, or availability.

10. Limitation of Liability

To the maximum extent permitted by law, we are not liable for any indirect, incidental, or consequential damages arising from your use or inability to use our Text Services.

11. Changes to Terms

We may update these Terms at any time. Changes will be effective upon posting on our website or notifying you via text. Continued use of the service constitutes your acceptance.

12. Contact Us

For help or questions regarding these Terms, or to submit a complaint or other grievance, you can contact us at:

Sam's Travel Center 812 Matzinger Rd., Toledo, OH 43612 Email: samstravelcenter@gmail.com

Phone: (419) 727-1875